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Lodge Country Park


Country Café Log Cabins
Caravan Site Country Walkway

A visitor activity of

The Lodge Trust

Christian service for adults with learning disabilities

LOG CABIN BOOKING TERMS & CONDITIONS

 The Lodge Trust is a Christian Charity, whose primary purpose is offering a residential home and supported work opportunities and training for adults with learning disabilities.

Lodge Country Park is an activity of the Lodge Trust, which provides two holiday log cabins, 'Caravan Club' and 'Camping and Caravanning Club' sites, Country Café, picnic area and a country walkway. We believe that our Christian ethos is essential to promoting a safe environment for all. Enquiries are welcomed from Christians or from those who are in sympathy with the Christian faith.

Please read the terms and conditions of rental before signing the booking form as you are entering into a contract with us.

The booking form must be signed by a person over 18 years of age who agrees on behalf of all named persons to abide by this contract.

1. Once a provisional booking is made please complete and return the booking form to us accompanied by a **Booking Deposit of £50 per week or part week per cabin, plus a £50 returnable security deposit** within 5 working days of your provisional booking. The balance is due at least 6 weeks prior to the holiday date. If the holiday is booked less than 6 weeks in advance, then the full amount should be sent with the booking form. In the event that payment is not received by such date, you will be deemed to have cancelled your booking at the commencement of the 6 week period.
2. The £50 security deposit will be returned to you by post within 7 days of departure, providing no damage or loss is found to the cabin and its contents. Accidental damage or minor breakages under £10 in value will not incur a charge. Any damage to the log cabin or its contents should be reported.
3. In the event of cancellation, both parties should endeavour to re-let the cabin. Should neither party succeed, the person making the reservation is legally liable to pay the full hire charge. In most cases this liability can be covered by insurance. If you do not already have personal insurance and cancellation cover for your holiday, we strongly recommend that you do so before sending in your booking form.
4. Confirmation of your booking will be sent once the deposit cheque has cleared, along with the date your final payment is due. Most major credit cards are accepted (see booking form).
5. Alterations: An administration charge of £20 per cabin booking will be made for alterations to bookings after the contract is formed. However, no alterations can be made after the 6 week period mentioned in paragraph 1.
6. Log Cabins are available from 3p.m. to 6p.m. on the day of arrival and until 10.30a.m. on the day of departure.
7. The cabins are "non-serviced" accommodation; it is the hirer's responsibility to keep the cabin in good order. Any breakage to the cabin or fixtures and fittings will be charged back to the customer.
8. The hirer agrees to permit the owners or their representatives to enter the cabin at any reasonable time to carry out repairs or in emergency situations for the cabin or other parts of the park.
9. In the event of a cabin becoming uninhabitable as a result of fire, flood, electricity or water supply interruption, boiler failure or acts of God, Lodge Country Park will endeavour to offer suitable alternative accommodation or a pro-rata refund if no such accommodation can be found.
10. Should the property be unavailable on the holiday date (for example, due to damage by the previous occupant) then all monies will be refunded without question. However, no further liability will fall on the owners/representatives. In no event shall the liability exceed the rental paid.
11. Our holiday cabins are comfortably equipped for up to 4 persons. Prior agreement with us would be needed for parties up to 5 persons (refer to booking form).
12. For booking purposes, babies under 2 years are not counted as a member of your party. A travel cot can be made available upon request, at no extra charge. Please bring your own bedding for this.
13. The accommodation shall only be used by the party as described on the booking form, unless changes are agreed in writing to us prior to arrival. We have the right to ask any unauthorised persons to leave the site.

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14. If any equipment supplied by us in the cabins or laundry area fails to work, please advise our management immediately to allow us to rectify the matter swiftly, thus avoiding any unnecessary inconvenience to you.
15. Lodge Country Park reserves the right to refuse or revoke any bookings from parties which in our opinion (and at our sole discretion) are unsuitable for the property.
16. All male or all female groups are accepted only at our discretion and with our specific permission.
17. To ensure the comfort and enjoyment of everyone at the park, the management has a right to remove any person/s acting in a manner detrimental to the enjoyment of any other person.
18. Everything is provided for use in our cabins including all bed linen, duvets, towels, tea towels, crockery, glassware and kitchen utensils.
19. Dogs will only be accepted with specific permission from Lodge Country Park. We only allocate one cabin to accept dogs and at a charge of £20 per week (or part thereof). We do ask that your dog should not be left unattended in the cabin. Please bring your pet basket with you and try to keep the dog off bedding and other soft furnishings. When exercising your dog on our site it must be kept under control. Please keep it on a lead in the vicinity of the log cabins and caravans, and clean up any fouling without delay. Dogs (other than registered assistance dogs) are not allowed in our Country Café. Pets, other than dogs, are not allowed on-site at all.
20. Registered assistance dogs will be accepted in our allocated cabin free of charge.
21. There is a strict "No Smoking" policy inside or outside on the veranda of the log cabins, Country Café and Laundry.
22. BBQ's are NOT permitted at or near the log cabins due to fire hazards.
23. Please observe all Park rules, from time to time in force, as well as any applicable byelaws.
24. Guests should not use or permit the use of the Park or any accommodation in such a way as might be or become a nuisance to neighbours or the owner.
25. Guests are welcome to use our laundry facilities on-site, payment for use of the tumble dryer will be by meter. Please ask for details when you arrive.
26. Please notify any shortcomings with your accommodation to the management as soon as possible, so that appropriate action can be taken. If a significant problem is not resolved to your satisfaction, please notify us of any complaint as soon as possible during your stay or write to us within 28 days of the end of your stay.
27. There is parking space for two cars next to each cabin. Your vehicles and their accessories and contents are left entirely at your own risk. We will not be responsible for any loss or damage from or to any vehicle from any cause whatsoever, other than in the case of negligence by our employees.
28. We have a tennis court on-site which guests may use free of charge. Please bring your own rackets and tennis balls.
29. **Data Protection Policy:** All information provided by our customers and potential customers is respected as being provided in confidence and will not be passed on to any third party. Nor will any information be used for unsolicited email, mail or telephone marketing. We may hold your information, where collected by us, to keep you informed of any offers in the future. If you do not wish us to do this, please advise us in writing.